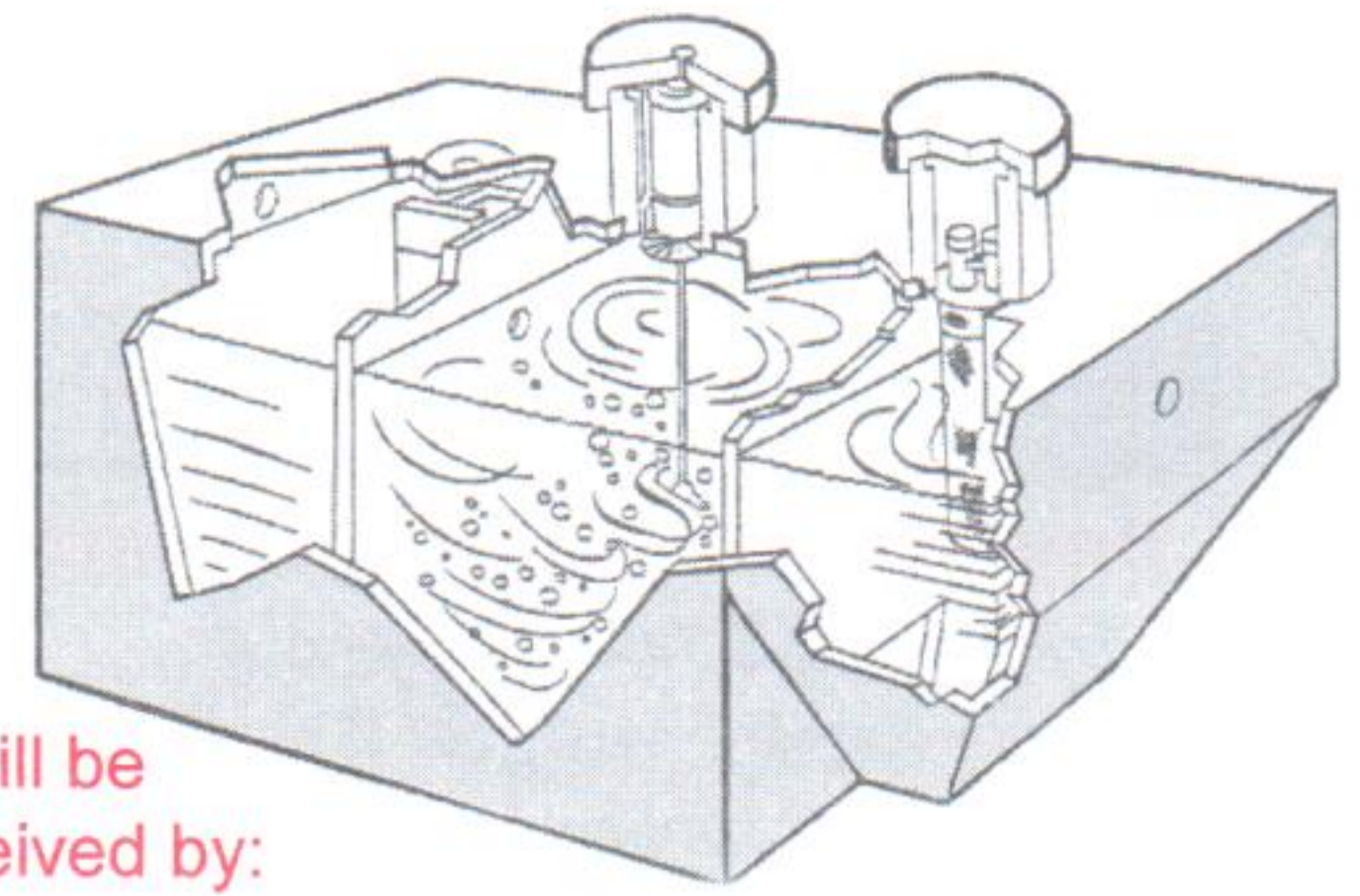




## NORWALK TANK CO.

2121 MAPLE ROAD • JOLIET, ILLINOIS 60432  
PH: (815) 726-3351 • Fax (815) 726-2945  
www.norwalktank.com

Licensed Service Company



A "restart" fee of \$50.00 will be charged if payment is not received by:

[Redacted area for payment deadline]

S  
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CUSTOMER #

### SERVICE CONTRACT FOR 500 G.P.D. UNITS

present group plan

(PRINT FIRST - LAST NAME)

I agree to pay [Redacted] in advance for all service and privileges covered under my chosen Group plan. This contract is for a period of one year beginning [Redacted].

The customer will be responsible for all charges due to:

- A) Component parts missing or tampered with by unauthorized personnel.
- B) Repair due to Moisture, Flooding, or Freezing, both inside and outside.
- C) Repair due to shorts in wire or improper wiring.
- D) Replacement of any materials not listed as covered under the chosen group plan.

Additional parts or service are to be paid at time of service call.

The homeowner is responsible for notifying Norwalk when the red light is on or audible alarm sounds.

The homeowner is responsible to keep access open to all aeration parts. Failure could lead to additional service fees.

Norwalk is not responsible for any wiring inside the house or from the house to the aeration system.

Norwalk is not responsible for sewer line running to or from the unit or problems related to sandfilter failure.

The Homeowner and Norwalk Tank Co. agree to comply with all Local Health Department regulations and will notify the Health Department if the contract has been voided by either party.

If legal action is taken against Norwalk Tank Co. and if found not guilty in complaint, the plaintiff agrees to pay all legal expenses.

Accepted \_\_\_\_\_  
Date

Homeowner's Signature

Please list home and work numbers so our service technicians can call if a problem exists. This will limit unnecessary returns and service fees.

Work # \_\_\_\_\_

Home # \_\_\_\_\_

Address

City

State

ZIP

County

**NORWALK TANK COMPANY**

**AERATED SEWAGE TREATMENT DISTRIBUTOR**

E-mail

Contract Payments are Non-Refundable

**Group Plan Information on back of this sheet.**

PLEASE SIGN AND  
RETURN WITH PAYMENT

**GROUP PLAN SERVICE CONTRACTS**  
**FOR 500 G.P.D. UNITS**

GROUP 1	GROUP 2
<p><b>Only available to customers without chlorinators</b></p> <ul style="list-style-type: none"> <li>• 2 Regularly Scheduled Services</li> <li>• Spare aerator available (\$10/Wk) on warranty repairs</li> <li>• Emergency Service available within 48 hours (See Prices listed below)</li> <li>• Effluent quality inspection (Visual only) (Contract does not cover freight charges on warranty repairs)</li> </ul>	<ul style="list-style-type: none"> <li>• Up to 3 Regularly Scheduled Services</li> <li>• Chlorine (up to 40 Blks per year)</li> <li>• Spare aerator available (\$10/Wk) on warranty repairs</li> <li>• Emergency Service available within 48 hours (See Prices listed below)</li> <li>• Effluent quality inspection (Visual only) (Contract does not cover freight charges on warranty repairs)</li> </ul>
GROUP 3	GROUP 4
<ul style="list-style-type: none"> <li>• Up to 3 Regularly Scheduled Services</li> <li>• Chlorine (up to 50 Blks per year)</li> <li>• Spare aerator available (no extra charge) on warranty repairs</li> <li>• Emergency Service (up to 2 free visits) within 48 hours</li> <li>• Effluent quality inspection (Visual only) (Contract does not cover freight charges on warranty repairs)</li> </ul>	<ul style="list-style-type: none"> <li>• Up to 3 Regularly Scheduled Services</li> <li>• Chlorine (up to 80 Blks per year)</li> <li>• Spare aerator available (no extra charge) on warranty repairs</li> <li>• Emergency Service within 48 hours (up to 5 free visits)</li> <li>• Effluent quality inspection (Visual only)</li> <li>• 10% Discount on replacement parts</li> <li>• Covers all freight Charges</li> </ul>

**Prices for Emergency Service for Group Plan Members**

Call for Pricing for Cook Co., Grundy Co., Kendall Co., Will Co.  
 Call for Pricing for DuPage Co., Kankakee Co.  
 Call for Pricing for Bureau Co., Iroquois Co., Lake Co. IL, Lake Co. IN, LaSalle Co., McHenry Co., Putnam Co.

**GROUP 1 – Only available to customers without chlorinators**

COUNTY	GROUP 1	GROUP 2	GROUP 3	GROUP 4
Bureau	<p style="text-align: center;"><b>PLEASE CALL OR EMAIL THE SERVICE DEPARTMENT FOR PRICING. 815-726-3351 service@norwalktank.com</b></p>			
Cook				
DuPage				
Grundy				
Iroquois				
Kankakee				
Kendall				
Lake, IL				
Lake, IN				
LaSalle				
McHenry				
Putnam				
Will				